Release 8.3.0.0.

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1. POS

1.1. Sales Questions

✓ The existing sales query functionality has been expanded to allow more diverse questions during the check out.

✓ Go to sales admin - settings - sales questions – here it is possible to setup questions with different data types. The following options are available:

- Number = Number
- Boolean = checkbox
- Text = free text
- Date/time = Enter date and time in a calendar

✓ Go to sales admin - settings - sales points – select point of sale – select sales questions tab – Select the questions and order the sequence.

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✓ The information is stored within the sales line and can be found under Sales Admin – Sales – visualisation. Select the sale and go into detail and select sales questions tab.

✓ Additional detailed information can be found on the online help:

https://help.recreatex.be/new/en/ask-custom-sales-questions-at-the-checkout.html

1.2. Automatic checkout exit

- ✓ The option to automatically close register has been added to the modern layout of the Point of sales.

- ✓ Go to General - basic data - employees - employees - choose an employee.
  Go to cashier data tab - sub tab configuration - choose after *x-seconds to exit the cash register* and configure the total number of sections before closing the cash register

- ✓ Go to Sales Admin - settings - points of sale – select Point of Sale.
  On tab various go to design layout - add basket timer to modern layout. (this is not necessary)

1.3. Subscription screen

- ✓ The *Membership info* screen has been updated to visualise additional information and provide several useful new features:
  - o If a card has multiple valid and active subscriptions, we provide the function to browse through these subscriptions.

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POS: membership info

Membership	Squash 10x

Membership holder   James Collins
Chester Road, 24
NW1 4NP London

Card holder   James Collins
Chester Road, 24
NW1 4NP London
7-1-1980

Extra information 1
Extra information 2
Extra information 3
 # sessions   10

Period   5-1-2024 - 4-5-2024
Remaining days   121
Remaining sessions   10

Last renewal
Balance e-purse   0,00 €
Balance credits   0   **Balance spending credit**   0,00 €

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2. Report

2.1. Dashboards filters

✓ Now function within the dashboards for the filter elements, with nothing checked by default. As a result, the dashboard loads more quickly, and a correct selection can be made immediately.

✓ Go to reporting - dashboards - configure – select dashboard – within the tab Data, select to load all filters or not.
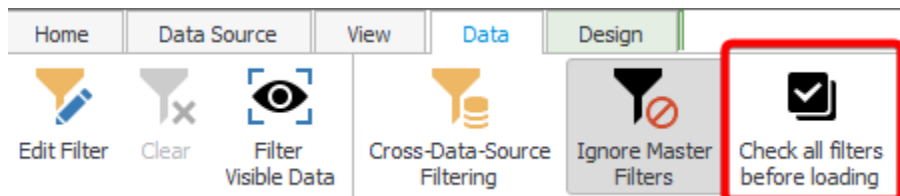
3. Mailing

3.1. Mailing via service plugin

✓ Mailings working through service plug-in, an additional security feature was added when changing selections.

✓ Run Mailing is automatically deactivated with a notification, it is necessary to create first click so that a visual check can be done. Then the service can be reactivated.

4. Webshop

4.1. Cookie banner

✓ A new cookie banner has been designed to comply with the latest privacy and data protection regulations.

4.2. Google Analytics 4

✓ Webshop supports the use of Google analytics 4.

✓ Manual available online at: https://help.vintia.com/recreatex/en/google-analytics-4--ga4-.html

5. Timeslot ticketing

5.1. Group

✓ Price items (tickets) are grouped by item group on the web shop.

✓ By default on update, groupings are shown as follows:

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Number of participants

You can fill in maximally 20 participants

Tickets ⬤ Uitpas ⬤ Memberships ⬤

Student	€ 6.00	0
Child -4 y	€ 1.50	0
4 -16	€ 4.00	0
18+	€ 6.00	0
Uitpas ticket	€ 8.00	0
With membership 18+	€ 0.00	0
With membership -18	€ 0.00	0

✓ Go to timeslot ticketing - exhibitions – select the relevant exhibition - go to the web tab:

Here it is possible to activate the *hide all article groups* . As a result, online the different item groups

are displayed as follows:

Available times for 05 January 2024 are:

- ◉ 12:00 - 13:00 hour ▭ 150 of 150 available
- ○ 13:00 - 14:00 hour ▭ 150 of 150 available
- ○ 14:00 - 15:00 hour ▭ 150 of 150 available
- ○ 15:00 - 16:00 hour ▭ 150 of 150 available
- ○ 16:00 - 17:00 hour ▭ 150 of 150 available
- ○ 17:00 - 18:00 hour ▭ 150 of 150 available

Number of participants

You can fill in maximally 20 participants

Tickets ⬭ **Uitpas** ⬭ **Memberships** ⬭

Subtotal   € 0.00

✓ On the article group it is possible to set a translation - for this go into detail of the article group - tab translations enter the translation for each language.

5.2.   Calendar styling

✓ Using the 5 new configurable styles, you can now define custom colors for specific exhibition periods, for example to highlight additional special events organized during a particular exhibition and give the shop customer a clear overview on one screen without having to search for additional information.

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✓ Go to the web shop manager - exhibition tab - sub tab colors - set the colors.

✓ Go to timeslot ticketing - exhibitions - choose the exhibition - web tab - sub tab web calendars.

On this tab it is possible to configure 5 calendars with a calendar style.

Define a calendar with the desired days and link it to the calendar.

Define a web calendar style with the description and correct type number of the shop.

✓ In the shop, the calendar is displayed with the colors and description of the calendar.

Select a date

✓ Good to know: if one exhibition has multiple overlapping colour-coded events, only the color of the calendar style defined first is visualised in the calendar.

5.3. Additional information

✓ You now have the ability to add additional information to optional exhibit items and visualize them for customers in the web shop.

✓ Go to timeslot ticketing - exhibitions - choose the exhibition - articles tab - sub tab optional. Double left click on the optional item - go to tab extra information and fill in the extra information.

✓ In the Webshop, the i is displayed next to the item, when the customer clicks on it, they get a pop-up with the additional information.

Extra options

5.4. Mandatory Subscription

✓ Mandatory subscription can now also be configured at the ticket type (item) level rather than at the exhibition level, eliminating the need to create the same exhibit twice.

✓ In addition, a check on the remaining number of turns is performed to prevent the customer from ordering more tickets than the number of remaining turns available on the subscription being used. (subscription must work with turns)

✓ The feature works as before on the checkout, back office and web shop.

✓ Go to time slot ticketing - exhibition - choose the exhibition - prices tab - link a new or existing item to the exhibit.

Go to subscription tab and link the subscriptions that may be used:

Go to selected subscriptions, complete necessary control elements such as maximum tickets to, time validation control, maximum periods to be reserved and session deduct on visit.

Good to know, it is possible for the e-ticket to be linked to the existing card.

✓ Additional detailed information can be found on the online help:

https://help.recreatex.be/new/en/recreatex-8-2-2.html#UUID-81640161-1b19-38f7-c901-209a131a1324

5.5.   Combo exhibitions

✓ It is now possible to combine exhibitions with the goal of offering visitors combo tickets for multiple exhibition visits at favorable prices.

✓ Go to Time slot ticketing - combo exhibits - create a new combo exhibition.

✓ General tab:

- o   Registrations allowed over multiple days can be checked if this combo exhibit runs over multiple days.
- o   Fixed chronological order can be checked if the exhibits are offered in certain order.
- o   If you select a price group, ticket prices are calculated using the prices associated with this price group.

✓ Tab Exhibitions:

o Make the link to the exhibition, possibly determine minimum time in advance that is needed as well as the sequence.

✓ Tab Combitickets defines all types of combi tickets available for the combi exhibition.

o General tab of combo ticket:

Enter code and description of ticket.

Combining tickets allows you to get one barcode for all exhibits together. Here it is then possible to choose one ticket layout, this is a crystal report.

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o   Tab Tickets allows you to select the rate per exhibition.

In column tickets, you can use a drop-down list to retrieve available tickets from the exhibition.

o   Additional Items tab allows you to link additional items to be sold along with the ticket.

o   Tab Translations you can enter translations.

✓   POS

o   ATTENTION combo tickets are only supported on the modern checkout layout.

o   Via checkout - settings - checkout menus - choose desired checkout menu and go to settings.

o   On the new tab combi exhibits you can find the combi exhibit, drag it to the desired button on the checkout menu.

o   Within the checkout, it is possible to click the button of the combo exhibition. Choose the number of tickets per item.

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- After clicking on the green check mark you will automatically enter into selecting the time slot, choose time slot first exhibit.
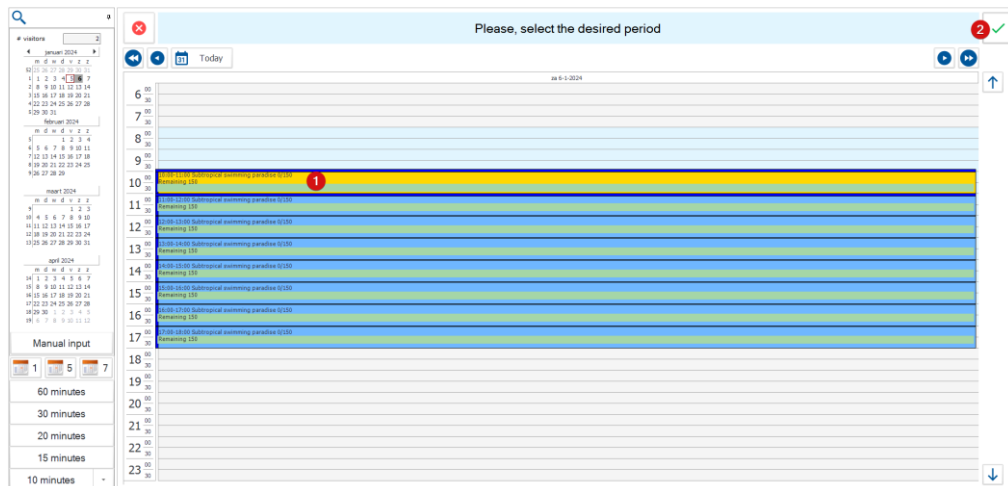
- After clicking the green check mark, you will automatically enter the next time slot, choose time slot of second exhibit.
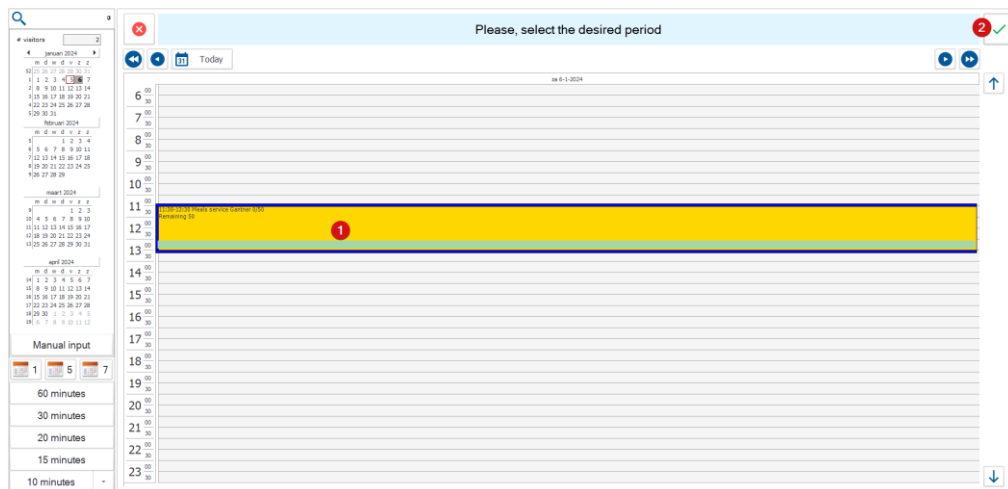
Time slot previously selected is shown in the overview.

- After going through the flow, the order is placed in the shopping cart so that it can be paid for.
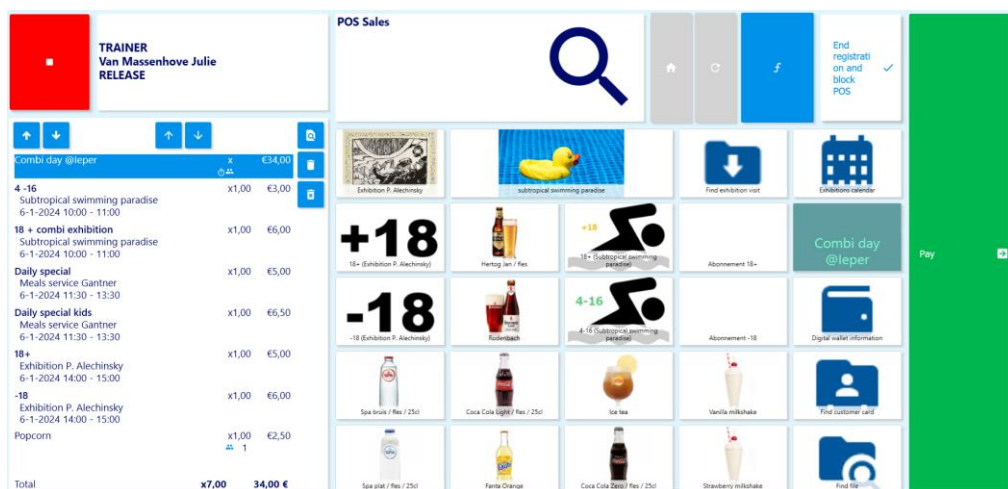
✓ In the back office on the visit, a new field has been added at tab General, this shows that the visit belongs to a combi exhibit.

In tab visits, there is an additional column indicating the combo ticket.

Tab Price Summary lists the price group associated with the combo exhibition.

✓ Through the checkout as well as the back office, it is possible to move the visit.

CAUTION the employee must have the appropriate rights to do this. On employee - Expositions tab it is necessary Employee may adjust the exhibition period through the exhibition calendar.

(Don't forget to unsubscribe from ReCreateX so the setting will be included)

o Moving visits is done in the same way as moving a loose visit. Choose the move function.

Select the tickets you wish to move.

For exhibit 1, choose different time slot and click next:

Choose time slot for second exhibit and click next:

Choose time slot for third exhibit and click next:

Summary appears and click Save:

✓ To make the combi exhibitions available for webshop customers enable the following settings in the webshop Manager, tab Exhibitions - Settings:

On the webshop you see the button combi exhibitions:

Extra online information: https://help.vintia.com/recreatex/en/combi-exhibitions.html
https://help.vintia.com/recreatex/en/recreatex-8-2-1.html#UUID-1b2fd5e1-ba34-6db8-d9bc-0c06f66ca724

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